



## **Steps in Acquiring Veterans Services**

1. Call (855) 468-8387 for an over the phone screening to determine service availability and your eligibility.
2. The initial screening will result in one of the following ways:
  - a. If there is space available and you are eligible, you will schedule to meet with a case manager.
  - b. If there is no space available and you are eligible, you will be recommended to continue calling in addition to receiving referrals to other service resources.
  - c. If you are not eligible, you will receive referrals to other service resources.
3. At your appointment with the case manager you will bring required documentation and go through a detailed intake form.
4. After the appointment it will be determined if you are in need the following to secure stable housing:
  - a. One time assistance
  - b. On-going case management up to 90 days
  - c. No other services at this time