**CCS/CHS Southwest Region** 

## **The Story Page**

Stories of Hope and Healing

## **Supporting Veteran Families**

"I'm grateful for SSVF coming in to help my family get back on our feet. My kids really like their new school and things are getting a lot better!"

Two years ago, Kevin, a veteran and a father, lost his wife. Motheless, his two children needed his support and Kevin struggled to provide. A year later, they found themselves without a home, staying with friends until that, too, was no longer possible. With nowhere else to go, Kevin and his kids ended up in a hotel.

Soon after, Jennifer, a case manager at Supportive Services for Veteran Families (SSVF), received a call. Kevin could no longer pay for the hotel and his family had to be out by noon that day. Without help, they would be living on the street.

Jennifer and her team at SSVF went to work and found the family temporary housing that very day. Kevin and his children packed up their six totes of belongings, got on a bus, and were sheltered in transitional housing. For now, they were safe.

Kevin continued to fight for his family, and with the support of Jennifer and the SSVF team, he successfully navigated through many barriers and received housing in June. CCS SSVF staff's support for Kevin and his family continued beyond this, assisting Kevin in acquiring furniture, household goods, and food. Kevin's family found their home and the kids are in school and thriving.

While Kevin is actively working to receive more-intensive behavioural health services. He is committed to maintaining his new home and his family's stability.

This family is one of many that CCS SSVF program supports each year. In partnership with community resources, skilled case managers are able to quickly link veteran families and individuals to services that enable them to achieve long-term housing stability.

As Jennifer shares, "This is one of the stories I am excited about, just seeing the children happy and doing well in school touches my heart strings. I believe that as Kevin continues his care at the VA for his mental stability, this family will continue to grow together."



## REAL IMPACT BECAUSE OF YOU



Seeing the smiles on the kids' faces makes me feel honored to assist with veterans and their housing needs. Each time I see themm they seem more and more at home."

- Jennifer, SSVF Case Manager

